



Thank you for your interest in the Injury Care Medical Center. We strive to provide the best possible medical care and we are looking forward to seeing you as a patient. We have helped restore normal function for hundreds of patients; chances are that we can help you as well.

In order to provide you with the best medical care, we need to know some things about you and your health history. We recognize that for many patients, the forms we use to gather this information may seem tedious and unnecessary. However, we try to look at the 'big picture' as we learn about you, your problems and develop a treatment plan specific to you. The information you provide is essential. Please complete the forms BEFORE you arrive for your first appointment. If the forms are not complete, we will have you complete them here before I can see you. This could effect time that we have devoted to understanding your medical problems.

At your first appointment you will also spend time with our nurse to enter portions of your health history into our computerized medical record system. So allow enough time for your first appointment: it may last up to 2 hours.

Other documents on this web page provide information about our practice; our hours, and our office policies concerning appointments and payments. Please review them. One important policy is our cancellation policy. If you are unable to keep an appointment for any reason, please notify the office at least 24 hours in advance. This courtesy is particularly important for your first appointment as we set aside a large block of time to ensure we get to know you and your problems.

Prior to your first appointment, you will need to confirm your coverage with your insurance company. If you have multiple insurance carriers, please identify the primary, secondary etc... with the receptionist upon arrival. If your insurance company requires a referral, please make sure that we have the referral prior to your first appointment. We will bill your insurance and accept liens as a courtesy and convenience. However, you are ultimately responsible for the costs of treatment regardless of insurance coverage. We recognize and appreciate the time it takes for you to complete the attached forms and to contact your insurance company.

We ask that you take care of these things in advance so that we may focus our time in the office on the really important thing: getting you better. If you have any questions or problems please feel free to call us, we are here to help.

We appreciate the confidence you have shown in us by scheduling an appointment. We will do our best to provide you with the finest care possible.

Truly,

A handwritten signature in black ink, appearing to read "Dr. Radnovich".

Dr. Radnovich  
Medical Director